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License Agreement: hereinafter also referred to as convention, agreement or conditions.

End Product: A (customized) implementation of the product, usually a public facing website customized with your design/content. Typically this means a single Magento installation, distributed over one or multiple web servers.

In Layman’s terms

In short, you need a license for **each End Product** (publicly accessible Magento 2 instance using our Product).

You **may** purchase it on behalf of your client and charge your client and implement it with any customizations required for your website.

Our one-off products have a **30-day refund** period, no questions asked.

Our **support subscriptions** (for Checkout) are non-refundable and billed yearly.

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- 1.2.1** You can create one End Product for a client, and you can transfer that single End Product to your client for any fee. This license is then transferred to your client.

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[Please contact us if you have plans to use The Product in any way described above, so that we might discuss custom license arrangements](#)

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- 1.3.1** A full refund may be requested within 30 days after the order was paid and access to the code has been granted.
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2. Hyvä Theme License Terms

- 2.1** A Hyvä Theme License covers one (1) Magento installation with unlimited storeviews and domains.
- 2.2** Additionally, you can use the license for an unlimited amount of staging/development environments as long as it belongs to the same business entity and End Product.
- 2.3** At least one domain linked to your production installation should be known to The Licensor at any time.
- 2.4** Any updates to the actively linked domain to your Hyvä Theme license must be notified to The Licensor by email or the contact form at hyva.io.
- 2.5** You may not hold a single license for multiple companies or legal entities. If you are a systems integrator, you need to buy a separate license for each of your customers.
- 2.6** Product Updates and Slack Community support are included in the Hyvä Theme license.

3. Hyvä Checkout License Terms

- 3.1** A Hyvä Checkout License covers one (1) Magento installation with unlimited storeviews and domains.
- 3.2** Additionally, you can use the license for an unlimited amount of staging/development environments as long as it belongs to the same business entity and End Product.
- 3.3** At least one domain linked to your production installation should be known to The Licensor at any time.

- 3.4** Any updates to the actively linked domain to your Hyvä Checkout License must be notified to The Licensor by email or the contact form at hyva.io.
- 3.5** You may not hold a single license for multiple companies or legal entities. If you are a systems integrator, you need to buy a separate license for each of your customers.
- 3.6** A Checkout License comes with updates and support plans as per section 4 or 5 below:

4. Yearly Support and Upgrade Subscription

- 4.1** Our Yearly support and upgrade plan - currently available for Hyvä Checkout - is a subscription based service.
- 4.2** The Yearly Support package gives you access to our Support Team via Slack as well as Software Updates for the duration of the chosen plan.
- 4.3** The duration of a Subscription Term is 1 (one) year. A subscription may be canceled at any time, at latest on the last day of the current term.
- 4.4** Cancellation of your Subscription Plan needs to be sent to us by email or by using our contact form at hyva.io.
- 4.5** After cancellation, your subscription remains active until the end of the current term. The remainder of the current term is non-refundable.
- 4.6** You will receive the invoice for the subscription renewal one month before the end of your current period. Failure to meet the payment term of 28 days will render your support and upgrade license inactive.

5. Multi Year Support and Upgrade Package

- 5.1 Our Multi Year Support and Upgrade Package - currently available for Hyvä Checkout - is a one-off purchase that covers multiple years at once.
- 5.2 The Multi Year Support package gives you access to our Support Team via Slack as well as Software Updates for the duration of the package.
- 5.3 Multi Year Support Packages are non-refundable.



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